

LAKE COUNTY ADAMHS BOARD

Regular Board Meeting

Monday, May 19, 2025

6:00 p.m.

Lake County ADAMHS Board, 9237 Mentor Ave., Unit B, Mentor

Ms. Kalb called the meeting to order 6:01 p.m.

ROLL CALL:

Members Present: Chair – Roberta Kalb
Carl Dondorfer Matt Sabo
Mike Hatton Beverly Schilero
Stacy Kramer Amber Torres-Gonzalez
Pam Kurt William Wilson
Martin Phillips

Members Excused:
Kristin Hess
Philip Orley
Jeffrey Taylor
Frances Webb

Staff Present:
Kim Fraser, Executive Director
Jackie Bruner, Director of Business Operations
David Schick, Director of Marketing & Communications
Amy Tulenson, Fiscal & Reporting Specialist
Justin Williams, Administrative Assistant

Guests:
Jonathan Lee Signature Health Mike Matoney Crossroads Health
Jess Martin CRCC Jill W. Portman Family Pride
Kim Hearn-Vance UH/Lake Health Carrie Dotson Lifeline, Inc
Andrea Gutka Womensafe Tia Lawrence Torchlight YMA
Karen Mcleod Extended Housing Carol Casey Bridges
Melanie Blasko Lake Geauga Recovery

MINUTES OF MEETING:

Mr. Hatton moved to accept the minutes of the April 21, 2025 regular board meeting as mailed. The motion was seconded by Ms. Schilero and the Motion Passed Unanimously. (25-081)

CORRESPONDENCE:

Ms. Fraser announced that on May 15th we received correspondence from the Lake County Commissioners’ Office that Carl Dondorfer and Philip Orley have both been reappointed to 4-year terms on the board, effective July 1, 2025 and ending June 30, 2029. Ms. Fraser reported Ms. Torres-Gonzales would not be seeking an additional term at this time so that she can focus on her family but welcomed her to reapply in the future. The Board did receive an application to fill Ms. Torres-Gonzales’ place from Joanne Zeroske, who has served on the Board previously.

FINANCIAL REPORT:

Ms. Tulenson read the financial report of Board operations for the month of April, 2025 as follows:

Beginning Cash Balance	\$5,258,837.86
Plus: Cash Receipts for the Month	\$1,497,647.13

Total to Account For	\$6,756,484.99
Minus: Cash Disbursements for the Month	\$1,501,778.15
Ending Period Adjustments	\$ 0.00
Ending Cash Journal Balance	\$5,254,706.84

Mr. Sabo moved to accept the financial report for the month of April, 2025 as read. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-082)

PUBLIC COMMENT ON AGENDA ITEMS & INTRODUCTIONS OF GUESTS:

Guests were welcomed and invited to comment on any agenda items.

EXECUTIVE DIRECTOR’S REPORT:

Ms. Fraser reported that on March 17, 2025, the Board’s Executive Committee met with members of the Crossroads Health Board to address what Crossroads Health believed were mischaracterizations of the organization presented at the regularly scheduled January 2025 Board Meeting as reflected in the Board’s January Meeting minutes.

Ms. Fraser announced that as a part of the Board staff’s Monthly Wellness Challenge, we have been collecting donations for the Back to School Bash. The Board was invited to participate if they wanted to by donating school supplies and children’s socks and underwear.

Ms. Fraser reminded the Board that we serve Lake County residents who are living with mental illness and substance use disorders from cradle to grave as well as the families of individuals in recovery. The goals for the RFP process includes ensuring continuity of services, identifying and addressing gaps, utilizing checks and balances, both fiscal and clinical, and continuous quality improvement. Proposals and staff recommendations include only those services in which Lake ADAMHS invests; agencies may provide services beyond the scope of Lake ADAMHS support. The Lake ADAMHS staff uses strategic guiding principles to utilize qualitative and quantitative data to assess emerging needs, address gaps, establish best practice standards of care, invest in prevention, treatment, and recovery services and supports prioritizing accountability and transparency, and drive a local continuum of care utilizing data, outcomes, and consumer voice and choice. The RFP process included reviewing 96 OhioMHAS certified programs from 16 provider agencies addressing core clinical services, crisis services, criminal justice services, prevention and education, housing and residential care, and additional specialized services. All proposals are reviewed for quality indicators including: achievement of SMART Goals, continuous quality improvement, fiscal health and risk considerations, individuals served, wait times, staffing patterns, program highlights and community impact.

Ms. Fraser went over the fiscal realities, stating there are decreasing federal resources. In 2024, Medicaid Expansion covered 1,901 Lake County residents seeking mental health treatment, equating to \$1,489,800 paid in services. In 2024, 948 Lake County residents seeking substance abuse treatments were covered under Medicaid Expansion, resulting in \$5,281,353 paid in services. These numbers were similar to those in 2023. With the possible reduction or elimination of Medicaid Expansion, those dollars paid would shift to our system of care. We anticipate the OhioMHAS Allocation Guidelines being available the week of May 26th, which would still be preliminary until the biennium budget is finalized. With this in mind, the goal of the Board is to decrease overall investment to prepare for short and long-term consequences of financial uncertainties.

Ms. Fraser reported the service provider overviews and funding requests for SFY2026. BRIGDES’ SFY2025 contract allocated \$523,351.00 in funding. The SFY2026 recommended contract is for \$523,351.00. As requested, there is no change in funding from SFY2025. BRIGDES serves nearly 200 individuals

annually, achieved their SMART Goals at 100%, makes up 4.6% of the total ADAMHS SFY26 projected funding, and 98.9% of the agency's Lake County budget is provided by the ADAMHS Board. BRIDGES proposal includes investment in one OhioMHAS certified program plus wrap around funding, which covers multiple services provided by the agency. This year, BRIDGES established a peer committee, launched a bullying and harassment group, facilitated recovery and wellness workshops, implemented a book club, and offered first aid and CPR training.

Catholic Charities' SFY2025 contract provided \$120,254.00 in funding while the SFY2026 recommended funding is for \$110,254.00 as requested. The decrease in funding is due to the agency's decrease in Interpretation Services, a system-wide service, which may be adjusted based on the needs of the system. Catholic Charities serves over 220 individuals annually, achieved their SMART Goals by 100%, makes up 1% of the total ADAMHS SFY26 projected funding, and 9.2% of the agency's Lake County budget is ADAMHS funded. Catholic Charities proposal includes investment in 5 OhioMHAS certified programs. They offer bilingual services and their Families of Promise program continues to be an extremely successful program which demonstrates positive outcomes for the families it serves.

Cleveland Rape Crisis Center's SFY2025 contract provided \$167,542.00 in funding. The recommended funding for SFY2026 is \$167,542.00, as requested. There are no funding changes from SFY2025. Cleveland Rape Crisis Center serves over 55 Lake Countians annually, achieved 100% of their SMART Goals, makes up 1.5% of the total ADAMHS SFY2026 projected funding, and 27.8% of the agency's Lake County budget is provided by the ADAMHS Board. Cleveland Rape Crisis Center's proposal includes investment in one OhioMHAS certified program but includes multiple services and supports provided to Lake Countians. Beyond individuals served, CRCC provides numerous community outreach activities and trainings that benefit the community. The agency is a critical member of our county's Sexual Assault Response Team and serve as our after-hours responder for survivors who present in our local emergency departments.

Crossroads Health's SFY2025 contract provided \$4,424,856.00 in funding excluding school based clinical services. The SFY2026 negotiated funding for Crossroads is \$2,861,208.00. This decrease in funding is due to the agency's discontinuation of their crisis hotline, mobile crisis, respite, trauma response team, community-based prevention, and non-Medicaid groups. All school-based clinical services are deferred as the 2026 school year has not begun. Crossroads Health serves 6,300 clients annually, achieved their SMART Goals by 88%, makes up 25.3% of the total ADAMHS SFY2026 projected funding, and 18.4% of the agency's Lake County budget is provided by the ADAMHS Board. Crossroads' proposal includes investment in 17 OhioMHAS certified programs plus wrap around funds. Crossroads provide community-based services, residential treatment, school-based services, and criminal justice services. Ms. Fraser noted that in addition to the discontinuation of the services noted for SFY2026, Crossroads informed Lake ADAMHS on May 16th that mobile crisis services will cease operations as of June 6, and crisis hotline will cease operations as of June 13, 2025. ADAMHS Board staff will work with Crossroads fiscal staff to ensure that year end reconciliation includes reconciliation for those two programs for the duration of the contract.

Extended Housing's SFY2025 contract provided \$1,014,031.00 in funding. The recommended funding for SFY2026 is \$1,014,031.00 as requested. There was a funding shift from Emergency Vouchers to Housing Vouchers, however there was no change in the amount of funding provided. Extended Housing serves nearly 200 individuals annually, achieved their SMART Goals by 100%, makes up 9% of the total ADAMHS SFY26 projected funding, and 30.7% of the agency's Lake County budget is provided by the ADAMHS Board. Extended Housing's proposal includes investment in 6 OhioMHAS certified programs. The agency manages 17 sites including 74 units, owns the current North Coast House residential treatment facility as well as

Willoughby and Madison Place, and works closely with case managers at partner agencies to ensure clients are stable and successful in the homes.

Family Pride's SFY2025 contract provided \$86,700.00 in funding. The negotiated funding for SFY2026 is \$142,741.00. The increase in funding is due to Family Pride's addition of intensive home-based services. Family Pride serves nearly 500 Lake Countians annually, there is currently no wait time for their services, they achieved their SMART Goals by 100%, makes up 1.3% of the total ADAMHS SFY2026 projected funding, and 15.8% of the agency's Lake County budget is provided by the ADAMHS Board. Family Pride's proposal includes investment in 2 OhioMHAS certified programs. The agency's new program will enhance services to multi-need youth, and they have applied for a grant to provide additional IHBT services in partnership with the juvenile court.

Fine Arts Association's SFY2025 contract provided \$90,000.00 in funding. The recommended funding for SFY2026 is \$90,000.00 as requested. There is no change in funding from SFY2025. Ms. Fraser noted that Fine Arts Association did request a 24-hour extension for proposal submission due to staffing issues. Fine Arts Association serves over 1,500 clients annually, there is currently no wait time for their services, achieved their SMART Goals by 100%, makes up 0.8% of the total ADAMHS SFY2026 projected funding, and 16.4% of the agency's Lake County budget is provided by the ADAMHS Board. Fine Arts Association's proposal includes investment in one OhioMHAS certified program, which includes an array of art therapies. Fine Arts has a high demand for services and are an exceptional compliment to existing behavioral health services offered through our network of care.

Lake-Geauga Recovery Center's SFY2025 contract provided \$1,378,933.00 in funding. The negotiated funding for SFY2026 is \$1,472,368.00. The adjustment in funding is based on increased Medicaid revenue for FY2025 and loss of AUD funding for core clinical services. Lake-Geauga Recovery Centers serves nearly 1,000 individuals annually, currently has no wait time for their outpatient or residential services, achieved 98% of their SMART Goals, makes up 13% of the total ADAMHS FY26 projected funding, and 26.7% of the agency's Lake County budget is provided by the ADAMHS Board. Lake Geauga Recovery Center's proposal includes investment in 19 OhioMHAS certified programs plus wrap around funding. The agency has had a significant increase in demand for a grief support group, are operating 4 residential treatment facilities and 7 recovery houses across Lake and Geauga Counties, and are likely to be the most significantly impacted agency if Medicaid Expansion is reduced or eliminated.

Lifeline's SFY2025 contract provided \$197,000.00 in funding. The negotiated funding for SFY2026 is \$197,000.00, resulting in no change in funding from FY2025. Lifeline serves over 13,000 individuals annually, achieved 93% of their SMART Goals, makes up 1.7% of the total ADAMHS FY2026 projected funding, and 3.9% of the agency's Lake County budget is provided by the ADAMHS Board. Lifeline's proposal includes investment in 4 OhioMHAS certified programs. Lifeline's Volunteer Guardianship program has grown by 12%, their 211 line is now Inform USA accredited, and they are a lead partner in expanding our Code Blue and extreme weather programs.

Ms. Kurt asked if the allocated amount funds the entire organization, to which Ms. Fraser called on Ms. Dotson to answer. Ms. Dotson responded this amount funds everything within the organization aside from 211.

NAMI Lake County's SFY2025 contract provided \$160,156.73 in funding. The negotiated funding for SFY2026 is \$136,603.46, which is a decrease in funding based on service volume. NAMI Lake County serves over 6,600 individuals annually, currently has no wait time for services, achieved 95% of their SMART Goals, makes up 1.2% of the total ADAMHS FY2026 projected funding, and 25.5% of the agency's Lake County budget is

provided by the ADAMHS Board. NAMI's proposal includes investment in 7 OhioMHAS certified programs. The agency's Ending the Silence program served nearly 5,000 students this year and they have successfully launched the Suicide Loss Program this year.

Northcoast Behavioral Healthcare's SFY2025 contract provided \$1,155,442.37 in funding. The negotiated funding for SFY2026 is \$1,155,442.37, resulting in no change in funding from FY2025. Northcoast Behavioral Health served 19 individuals this year, achieved their SMART Goals by 100%, makes up 10.2% of the total ADAMHS FY2026 projected funding, and 100% of the agency's Lake County budget is provided by the ADAMHS Board. Northcoast Behavioral Health's proposal includes investment in one OhioMHAS certified program which operates in two locations. The agency has zero re-admissions or re-referrals from discharged clients, streamlined pre-admission assessments, enhanced eligibility screening, and monthly meetings with clinical and housing providers has improved the accuracy of referrals and coordination of client care.

Signature Health's SFY2025 contract provided \$1,308,116.00 in funding, which excludes school-based clinical services. The negotiated funding for SFY2026 is \$2,376,199.00. This increase is based on increased Medicaid revenue for FY2025, loss of AUD funding for core clinical services, and the agency's addition of community-based family therapy, crisis hotline, and mobile crisis. All school-based clinical services are deferred as the SFY2026 school year has not begun. Signature Health serves nearly 14,000 Lake Countians annually, currently has no wait time for services, achieved 95% of their SMART Goals, makes up 21% of the total ADAMHS FY2026 projected funding, and 59.4% of the agency's Lake County budget is provided by the ADAMHS Board. Signature Health's proposal includes investment in 20 OhioMHAS certified programs plus wrap around funds. The agency now has online scheduling for intake assessment, live chat, and on-demand appointments and assessments, they rolled out integrated care diagnostic assessments, and their Everett residential treatment facility is at capacity. Ms. Fraser reported that the ADAMHS Board is working closely with Signature Health to expedite the operations of mobile crisis and crisis hotline and is recommending a one-time contract to cover the duration of June to ensure clients in need of crisis services do not go without care.

Torchlight Youth Mentoring Alliance's SFY2025 contract provided \$258,500.00 in funding. The recommended funding for SFY2026 is \$258,500.00 as requested, resulting in no change in funding from FY2025. Torchlight Youth Mentoring serves over 150 youth annually, achieved 100% of their SMART Goals, makes up 2.3% of the total ADAMHS FY2026 projected funding, and 78.8% of the agency's Lake County budget is provided by the ADAMHS Board. Torchlight's proposal includes investment in 3 OhioMHAS certified programs. The agency's site-based mentoring supported over 50 youth across two locations, their foster care program supports youth transitions from Caley Home, and their positive outcomes include improved emotional expression, self-confidence, and community connection.

University Hospitals Lake Health's SFY2025 contract provided \$1,143,274.00 in funding. The negotiated funding for SFY2026 is \$317,600.00. This funding decrease is due to the agency's elimination of psychotherapy for crisis/peer support program and a decrease in inpatient psychiatric services based on SFY2025 actuals. UH Lake Health serves over 2,100 individuals annually, achieved 85% of their SMART Goals, makes up 2.1% of the total ADAMHS SFY2026 projected funding, and 11.9% of the agency's Lake County budget is provided by the ADAMHS Board. University Hospital Lake Health's proposal includes investment in one OhioMHAS program. The agency has increased the length of stay for individuals needing extended stabilization and 85% of their patients are seen by a prescriber, nurse, and social worker within 24 hours.

Windsor-Laurelwood's SFY2025 contract provided \$357,300.00 in funding. The negotiated funding for SFY2026 is \$430,100.00. This funding increase is due to the agency's increase in inpatient psychiatric services based on SFY2025 actuals. Windsor-Laurelwood serves over 580 individuals annually, achieved 85% of their SMART

Goals, makes up 3.8% of the total ADAMHS SFY2026 projected funding, and 1.6% of the agency’s Lake County budget is provided by the ADAMHS Board. Windsor-Laurelwood’s proposal includes investment in 2 OhioMHAS certified programs. The agency provides mental health and substance use disorder services and provides the only mental health inpatient care for youth in Lake County.

WomenSafe’s SFY2025 contract provided \$76,198.04 in funding. The negotiated funding for SFY2026 is \$76,198.04. Although there is no change in funding from SFY2025, there was a slight shift in program allocations. Womensafe serves over 80 Lake Countians annually, achieved 100% of their SMART Goals, makes up 0.7% of the total ADAMHS SFY2026 projected funding, and 9.4% of the agency’s Lake County budget is provided by the ADAMHS Board. WomenSafe’s proposal includes investment in 6 OhioMHAS certified programs. Approximately 80% of the agency’s shelter clientele are Lake County residents and they are one of the very few CARF and OhioMHAS certified domestic violence shelters in Ohio.

Ms. Fraser went over the projected SFY2026 revenue report as follows:

Federal SUD & MH	\$3,996,095.00
State SUD & MH	\$3,025,799.00
Local Levies	\$9,746,000.00
Local Other	\$1,225,175.00
Total Projected Revenue	\$17,993,069.00
- Less School Based Clinical Deferred Funding	(\$722,200.00)
Total Revenue Less Deferred	\$17,270,869.00
Pass-through Funding	-\$3,287,051.00
Board Operating	-\$1,233,186.00
System-wide Operating	-\$1,036,082.00
Projected Net Non-Medicaid Funding Available	\$11,714,550.00

Ms. Fraser noted that as we have not yet received the federal or state allocations, these amounts are projected. Although the staff is not recommending deficit financing, if the Board is underfunded, contracts are subject to change.

EXECUTIVE COMMITTEE REPORT:

Ms. Kurt motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Bridges: Mental Health Consumer Empowerment, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$523,351.00. The motion was seconded by Mr. Phillips and the Motion Passed Unanimously. (25-083)

Ms. Parker motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Catholic Charities, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$110,254.00. The motion was seconded by Mr. Dondorfer and the Motion Passed Unanimously. (25-084)

Ms. Torres-Gonzales motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Cleveland Rape Crisis Center, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$167,542.00. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-085)

Mr. Sabo motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Crossroads Health, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$2,861,208.00. The motion was seconded by Mr. Dondorfer and the Motion Passed Unanimously. (25-086)

Ms. Kurt motion that the Board enter into an SFY2026 Non-Medicaid Contract with Extended Housing, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$1,014,031.00. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-087)

Ms. Parker motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Family Pride, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$142,741.00. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-088)

Ms. Torres-Gonzales motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Fine Arts Association, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$90,000.00. The motion was seconded by Mr. Dondorfer and the Motion Passed Unanimously. (25-089)

Mr. Sabo motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Lake-Geauga Recovery Centers, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$1,472,368.00. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-090)

Ms. Kurt motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Lifeline, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$197,000.00. The motion was seconded by Ms. Schilero and the Motion Passed Unanimously. (25-091)

Ms. Parker motioned that the Board enter into an SFY2026 Non-Medicaid Contract with NAMI Lake County, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$136,603.46. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-092)

Ms. Torres-Gonzales motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Northcoast Behavioral Health, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$1,155,442.37. The motion was seconded by Mr. Wilson and the Motion Passed Unanimously. (25-093)

Mr. Sabo motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Signature Health, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$2,376,199.00. The motion was seconded by Mr. Dondorfer and the Motion Passed Unanimously. (25-094)

Ms. Kurt motioned that the Board enter into a one-time SFY25 Non-Medicaid grant type contract with Signature Health in an amount not to exceed \$55,000.00 for psychotherapy for crisis for June 7, 2025 through

June 30, 2025 and crisis hotline services for June 13, 2025 through June 30, 2025. The motion was seconded by Mr. Hatton and the Motion Passed Unanimously. (25-095)

Ms. Parker motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Torchlight Youth Mentoring, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$258,500.00. The motion was seconded by Ms. Schilero and the Motion Passed Unanimously. (25-096)

Mr. Sabo motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Windsor-Laurelwood, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$430,100.00. The motion was seconded by Ms. Parker and the Motion Passed Unanimously. (25-097)

Ms. Kurt motioned that the Board enter into an SFY2026 Non-Medicaid Contract with Womensafe, as outlined on the SFY2026 MH SUD Non-Medicaid Contracts Proposals, and as recommended by Board staff, in an amount not to exceed \$76,198.04. The motion was seconded by Mr. Dondorfer and the Motion Passed Unanimously. (25-098)

EVALUATION/QUALITY IMPROVEMENT COMMITTEE REPORT:

Mr. Phillips reported that the Evaluation/Quality Improvement Committee met on Monday, May 12 and the following agenda items were discussed:

Quality Improvement Review of Womensafe Ms. Brant and Ms. Herris shared a power point on Womensafe and its mission. Founded in 1979, their mission is to provide emergency shelter and support services to survivors of domestic violence throughout Northeast Ohio. The shelter was established in 1980 and supportive services were introduced in 1991. Their main site is located in Chardon and their satellite site is located in Mentor. Womensafe provides state of the art security and is staffed 24/7. All guests have access to transportation services, needed items for daily living, and items when transitioning to independent living. Their FY25 strategic plan includes develop growth for staff and leadership, develop board involvement, enhance measurements for program and service delivery, and establish diversified revenue streams. Some of their FY25 highlights included reduced waitlist times, new care coordinator positions, focus on staff burnout and turnover, off-site training and staff recognitions, capital improvement projects, new client surveys, and new data reporting. Ms. Brant reported that the shelter served 33 Lake County clients and provided 1,800 shelter nights to those clients. All of the clinical outcomes presented were either meeting or exceeding their 90% satisfaction threshold. Some of their outreach statistics included engaging 737 clients in healthy relationships, domestic violence task force, and professional education. Also 1,475 clients were engaged in outreach events in the community and given information on resources. Ms. Brant listed some past and upcoming events that Womensafe will be hosting. Lastly Ms. Brant answered some additional questions from Mr. Dondorfer.

Mr. Rowles has reviewed the agency's QI plan. It is in compliance with their certification through OhioMHAS and it is his recommendation that we approve their plan.

On behalf of the Evaluation/Quality Improvement Committee, Mr. Phillips moved that the full Board accept WomenSafe's Quality Improvement Plan. Seconded by Mr. Sabo, the Motion Passed Unanimously. (25-099)

Quality Improvement Review of Cleveland Rape Crisis Center

Ms. Martin shared a power point on Womensafe and its mission which is to support survivors of rape and sexual abuse, promote healing and prevention, and advocate for social change. Founded in 1974, they operate 6 offices across Northeast Ohio, made up of more than 60 full time staff, and serve more than 25,000 people each year. They head up the Lake County SART Team, operate a 24-hour hotline, and have on-call hospital and law enforcement advocacy. They also provide victim advocacy and legal services in partnership with other providers. Ms. Martin discussed that they also offer housing and shelter support services to victims. They also have a 24/7 human trafficking hotline to assist all survivors with advocacy, support, and resources. Ms. Martin also discussed the various professional and community outreach and education that CRCC provides.

Ms. Rathbone discussed CRCC's various counseling services, intervention styles, and support groups. Some quality measures included: 100% of acute clients were offered an appointment within 1-3 business days, and 100% of non-acute clients were offered an appointment within 10 days. Some of Lake County's outcomes included: Eighty eight percent of adults and 85% of children reported a reduction in PTSD symptoms, 100% of clients report being satisfied with the services they received on the client satisfaction survey, 100% of clients report their therapist was supportive, and 100% report their culture and life experience was considered in this program. Lastly Ms. Martin answered some additional questions from Ms. Schilero.

Mr. Rowles has reviewed the agency's QI plan. It is in compliance with their certification through OhioMHAS and it is his recommendation that we approve their plan.

On behalf of the Evaluation/Quality Improvement Committee, Mr. Phillips moved that the full Board accept Cleveland Rape Crisis Center's Quality Improvement Plan. Seconded by Ms. Kramer, the Motion Passed Unanimously. (25-100)

Quality Improvement Review of NAMI

Mr. Selker shared a power point on NAMI and its mission as well as vision. NAMI provides advocacy, education, support, and raises public awareness so that all individuals and families affected by mental health conditions can build better lives. Mr. Selker discussed that their core values are hope, inclusion, empowerment, compassion, and fairness. Mr. Selker went on to discuss NAMI's various program which are split up into three group which are education, support, presentations and awareness. Mr. Selker highlighted a few programs such as Return to Hope which is their dual diagnosis educational program, Ending the Silence presentations in the schools and the Survivors of Suicide Loss Group that was suggested by Lake ADAMHS. Mr. Selker thanked Lake ADAMHS which makes up 47% of the agency's funding.

Mr. Selker discussed some of NAMI's FY'25 accomplishments which included 756 total volunteer hours facilitating regular programming and 6,660 total encounters through regular programming. Mr. Selker also discussed some program highlights in the NAMI Connection Peer Recovery Support Group (904 encounters), NAMI Family Support Group (568 encounters), Ending the Silence (4,957 encounters), and NAMI Basics (66 encounters). Mr. Selker then discussed some of their strengths, weaknesses, opportunities, and threats. Lastly Mr. Selker answered some additional questions from Mr. Phillips and Ms. Schilero.

Mr. Rowles has reviewed the agency's QI plan. It is in compliance with their certification through OhioMHAS and it is his recommendation that we approve their plan.

On behalf of the Evaluation/Quality Improvement Committee, Mr. Phillips moved that the full Board accept NAMI Lake County's Quality Improvement Plan. Seconded by Mr. Hatton the Motion Passed Unanimously. (25-101)

As there was no further business, the meeting was adjourned at 6:33 p.m.

Next Meeting Date TBD: Members will receive a schedule for the new fiscal year in August of the monthly committee dates/times which will start in September.

*As the **OPERATIONS COMMITTEE** did not meet since the last full Board meeting, the Board moved on to the next agenda item*

*As the **LONG-RANGE PLANNING COMMITTEE** did not meet since the last full Board meeting, the Board moved on to the next agenda item*

NOMINATING COMMITTEE REPORT:

Mr. Hatton reported that the Nominating Committee met on Monday, April 21 and the following agenda items were discussed:

Mr. Hatton called the meeting to order at 5:32 p.m. at which time he noted that a Slate of Officers for SFY2026 must be established per Board by-laws (Article VII, Section 9) by the Nominating Committee. Discussion followed.

After discussion, Mr. Hatton moved that the Nominating Committee recommend the following Slate of Officers for SFY2026:

Pam Kurt	Chair
Nicole Parker	Vice-Chair
Michael Hatton	Treasurer
Jeffrey Taylor	Secretary
Roberta Kalb	Past Chair

The motion was seconded by Ms. Kramer and the Motion Passed Unanimously.

The slate of officers will be presented for consideration and vote before the full Board at the Board Meeting (June 16, 2025) at which time the Board Chair will also accept nominations from the floor.

OLD BUSINESS:

There was no old business to bring before the Board.

NEW BUSINESS:

Payment of Bills Mr. Hatton moved that the Board approve the April bills totaling \$3,016,448.01 be paid as presented. The motion was seconded by Mr. Phillips and the Motion Passed Unanimously. (25-102)

GOOD OF THE GROUP:

Mr. Hatton took a moment to thank Kim and the Board staff for all their hard work with the request for proposal process, as well as the providers for all they do for those in need in our community.

Ms. Fraser reminded the group that the Board's next meeting will be the Annual Dinner/Meeting at Regovich Catering on June 16, 2025 from 5-7 p.m.

Mr. Hatton made a motion to adjourn at 6:55 p.m. The motion was seconded by Mr. Sabo (25-103)

Respectfully submitted,

Roberta Kalb
Chair

Nicole Parker
Secretary