

# Strategic Plan FY 2023 - 2028

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**OCTOBER 2022**

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Lake County ADAMHS Board  
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Planning Committee



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# Strategic Goals and Action Steps

*Fiscal Year 2023 to Fiscal Year 2028*

The Lake County ADAMHS Board Strategic Goals and Action Steps will focus on continuous quality improvement that align statutorily mandated responsibilities with locally driven priorities.

## ***Guiding Principles***

Working in partnership with individuals and families in recovery, the ADAMHS providers, stakeholders, and community partners, the Board will provide an equity-informed comprehensive behavioral health system that will:

- Utilize qualitative and quantitative data to assess emerging needs, address gaps, and establish best practice standards of care;
- Invest in prevention, treatment and recovery services and supports prioritizing accountability and transparency;
- Drive a local continuum of care utilizing data, outcomes, and consumer voice and choice.
- Collaborate and advocate at the local, state and federal level to combat stigma, leverage resources and facilitate access.

## **Our Goals:**

1. We will facilitate prevention, treatment and recovery services that are efficient, effective and accountable.
2. As part of the community we will provide education, outreach, and ensure accessibility and support to all.
3. We continually improve internal Board operations.
4. Our use of data and technology will be a catalyst for change.

Goal: #1	ACTION STEPS	PROGRESS
Facilitate prevention, treatment and recovery services that are efficient, effective and accountable	Expand Crisis Continuum <ul style="list-style-type: none"> <li>Review and capitalize on national 988 and local hotline systems</li> <li>Expand mobile crisis and develop crisis stabilization center</li> </ul>	
	Expand partnership with Criminal Justice System	
	Expand prevention and treatment services focused on Opioids and Other Drugs	
	Utilize Community Assessment and Plan (CAP) Continuum of Care Service Inventory to identify gaps	
	Utilize CAP Annual Progress Report to assess progress	
	Focus on DEI/Health Equity and Access to Care	
	Address Emerging Issues, Gaps, and Key Areas of Focus <ul style="list-style-type: none"> <li>Expand youth and school-based programming</li> <li>Develop Veterans Collaborative</li> <li>Expand senior initiative/services for home-bound seniors</li> </ul>	

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Goal #2	ACTION STEPS	PROGRESS
Focus on community education, outreach, accessibility and support	Awareness Campaign: Engage with new and existing community partners and stakeholders <ul style="list-style-type: none"> <li>• Use a analytics driven, targeted focus when messaging on social media</li> </ul>	
	Engage with First-Responders <ul style="list-style-type: none"> <li>• Include Police, Fire, Emergency Medical Services (EMS) and Behavioral Health Professionals</li> </ul>	
	Expand Peer Recovery and Support Programs	
	Prioritize Suicide Prevention and Overdose Prevention initiatives	
	Focus on DEI/Health Equity and Access to Care	
	Address Emerging Issues, Gaps and Key Areas of Focus <ul style="list-style-type: none"> <li>• Workforce: Behavioral health workforce as well as workforce issues for individuals in recovery</li> </ul>	

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Goal #3	ACTION STEPS	PROGRESS
<b>Continually improve internal Board operations</b>	Maintain Culture of Quality (COQ) certification and continual adherence to the Board's Diversity, Equity and Inclusion (DEI) Plan <ul style="list-style-type: none"> <li>Review all Board Policies and Procedures to adhere to best practice standards</li> </ul>	
	Drive Continuous Board Development <ul style="list-style-type: none"> <li>Ensure Board represents cultural diversity of the community</li> <li>Ensure Board members receive ongoing training and development to enhance their roles as Board members</li> </ul>	
	Facilitate Friends of Lake ADAMHS (FOLA) to ensure continued levy support	
	Focus on DEI/Health Equity and Access to Care	
	Address Emerging Issues, Gaps, and Key Areas of Focus	

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Goal: #4	ACTION STEPS	PROGRESS
Use data and technology to drive change	Utilize The Great Office Solution Helper (GOSH) and FileMaker to manage clinical and fiscal information <ul style="list-style-type: none"> <li>Utilize data architect</li> </ul>	
	Utilize CAP Assessment Strategies to identify gaps and opportunities which will allow us to make informed decisions <ul style="list-style-type: none"> <li>Use fiscal year information to locate gaps and needs as part of the Request for Proposal (RFPs) process</li> </ul>	
	Use Data and Technology to drive Goals #1, #2 and #3	
	Incorporate data into the ADAMHS internal and external operations	
	Focus on DEI/Health Equity and Access to Care	
	Address Emerging Issues, Gaps, and Key Areas of Focus	

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### External Established and Operational Action Steps

- Jail Treatment Program restructure
- Streamline delivery of services to re-entry population
- Re-examine delivery of crisis services
- Expansion of mobile crisis
- Expand outreach to address pandemic-related challenges
- Address needs of the youth population
- Address needs of the LGBTQ+ population
- Expand housing services
- Expand substance abuse services and detox services
- Integration of physical and behavioral health
- Address needs of the aging population

### Internal Action Steps

- Quarterly – The Lake ADAMHS management team will meet to address the action steps
- Semi-Annually – The Long Range Planning Committee will review and report progress and re-assess
- Annually – Lake ADAMHS management team will review alignment with the Ohio Mental Health and Addiction Services (OMHAS) Community Assessment and Plan (CAP)
  - Lake ADAMHS will provide an Annual Report to the Community